

## 1.0 Fees and Charges

	MPAY PRO PROGRAMME	MPAY PRO – Rental Package												
a	Merchant Discount Rate (MDR)	<table border="1"> <thead> <tr> <th>Card Type</th> <th>MDR</th> </tr> </thead> <tbody> <tr> <td>MyDebit (Local)</td> <td>0.75%</td> </tr> <tr> <td>MasterCard &amp; Visa Debit (Local)</td> <td>0.75%</td> </tr> <tr> <td>MasterCard &amp; Visa Credit (Local)</td> <td>1.50%</td> </tr> <tr> <td>MasterCard &amp; Visa Credit/ Debit/Prepaid (Foreign)</td> <td>2.00%</td> </tr> <tr> <td>MasterCard &amp; Visa Prepaid (Local)</td> <td>1.00%</td> </tr> </tbody> </table>	Card Type	MDR	MyDebit (Local)	0.75%	MasterCard & Visa Debit (Local)	0.75%	MasterCard & Visa Credit (Local)	1.50%	MasterCard & Visa Credit/ Debit/Prepaid (Foreign)	2.00%	MasterCard & Visa Prepaid (Local)	1.00%
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MasterCard & Visa Prepaid (Local)	1.00%													
b	MPay Terminal Deposit (Refundable)	RM 300.00												
c	Advance Rental Fee (Rental Package) / Device Price (Outright Purchase Package)	RM 300.00												
d	Delivery Charges (please choose one option):	FOC												
	i. Self-Collect from HQ													
	ii. Delivery (Courier Charges)	RM 15.00												
	iii. Onsite Installation & first time training Fee	RM 50.00												
e	MPAY Offer*	<input type="checkbox"/> <del>RM 600.00 (self collect)</del> <input type="checkbox"/> <del>RM 615.00 (Courier)</del> <input type="checkbox"/> <del>RM 650.00 (Installation)</del>												
	MPAY Offer**	<input type="checkbox"/> <del>RM 900.00 (self collect)</del> <input type="checkbox"/> <del>RM 915.00 (Courier)</del> <input type="checkbox"/> <del>RM 950.00 (Installation)</del>												
f	Monthly Rental Fees (Rental Package) / Monthly Support Fees (Outright Purchase Package)	RM 25.00 (Waived until 30 <sup>th</sup> September 2022)												

MPAY offer\*- only applicable to merchant who maintain their settlement account in any of the 14 Direct Debit Participating bank – Bank Islam, CIMB, Hong Leong Bank, Maybank, Public Bank, RHB Bank, Bank Rakyat, Citibank, HSBC, OCBC, Standard Chartered, Bank of America Merrill Lynch, Deutsche Bank and J.P.Morgan Private Bank.

MPAY Offer\*\* - For non-Direct debit participating bank, merchant is required to either open new account with participating bank or pay advance 24 months rental or Support Fees (RM25.00x24 / RM10.00x24)

# MPay Terminal Deposit to be refunded shall be less any monies owing by you to us under the Programme.

# Subsequent monthly rental fees will be made via direct debit.

# Each application is subject to a non-refundable processing fee of RM212.00 (Inclusive of 6% SST)

# ManagePay Services Sdn Bhd's SST Registration No. B16-1901-3200003.

**2.0 Other Value Added Services Charges**

a	Statement Retrieval Fee	RM 10.00 per statement
b	Refund Request Fee	RM 10.00 per request
c	Additional Training Fee	RM 100.00 per hour, minimum 2 hours
d	Chargeback Processing Fee	RM 25.00 per chargeback
e	Settlement Payment Re-process Fee	RM 10.00 per settlement

**3.0 Term**

a	Thirty-six (24) months
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**4.0 Risk Management**

a	Single Transaction Limit	RM 25,000.00
b	Monthly Transaction Limit	RM 25,000.00

**5.0 Period for Termination**

a	Thirty (30) days
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**6.0 Other Fee**

a	Cancellation/Rejection Fee	RM 100.00 (Rejected by Sponsored Bank) RM 200.00 (Voluntary Cancelled by Merchant)
b	Compensation Fee	RM 300.00 (Lost, stolen & damaged Terminal)
c	Reactivation Fee	RM 10.00
d	Replacement Fee	RM 100.00

**7.0 Onsite Technical Support Fee**

a	Klang Valley area	RM 50.00
b	Rest of Peninsular Malaysia	RM 80.00
c	Sabah/Sarawak	RM 120.00